

Web Email Help

If you're having trouble logging into Grouwpise on some devices, your device is still loading an old, cached copy of the login page. While this will cache will expire and work on its own *eventually*, you can manually clear it using the following steps:

If you're using Firefox: go to the Webaccess login page, Click the padlock next to the URL, then select Clear Cookies and Site Data. Confirm that you want to remove data for the sites listed, and then reload the web page.

If you're using Chrome (UPDATED): (This is a bit more heavy-handed than previous instructions as some users report that they didn't work for them) - Click the 3 dots on the top right of the browser windows, then select More Tools, and Clear Browsing Data. Select All Time for the time range, and all 3 checkboxes, and then choose Clear Data.

If you're still having trouble, please call Information Services at 930-1039, or email support@jcschools.stier.org - please don't email us directly.